



SuperShuttle[®]

EXECUCAR

IHS Convention & Expo Renaissance Hotel Glendale

Discount Code: JXACP

<https://www.supershuttle.com/default.aspx?GC=JXACP>
**10% off SuperShuttle Shared ride van service and
ExecuCar Airport Service**

Listed below are ExecuCar/SuperShuttle Airport rates to and from the **Renaissance Glendale**, along with the arrival and departure procedures.

AIRPORT RATES:

- ExecuCar exclusive sedan service can be provided: **(accommodates up to 3)**
Airport "Will Call" (Curb side) Arrivals: **\$78.00 per sedan**
Airport Departures: **\$78.00 per sedan**
- ExecuCar SUV service can be provided: **(accommodates up to 5)**
Airport "Will Call" Arrivals: **\$101.00 per SUV**
Airport Departures: **\$101.00 per SUV**
- ExecuCar ten (10) passenger van service can be provided:
Airport Arrival Meet & Greet: **\$170.00 per van**
Airport Departures: **\$131.00 per van**
- ExecuCar fourteen (14) passenger Sprinter service can be provided:
Airport Arrival Meet & Greet: **\$220.00 per sprinter**
Airport Departures: **\$171.00 per sprinter**

Starting Jan 1, 2018 Sky Harbor has added an airport fee of \$2.56 to each sedan and SUV, and \$3.25 to all Executive vans and Sprinters on airport arrivals only.

SUPERSHUTTLE 7 PASSENGER VAN SHARED RIDE RATES:

\$26.00 1st person each way; **\$20 each add '1 person** Shared ride
\$54.00 1-3 passengers, PO3 Non-Stop Van each way (Discount not applicable)
\$79.00 7 Passenger Exclusive Van each way (Discount not applicable)



ARRIVAL PROCEDURES:

ExecuCar Arrival Instructions: Will Call Service

Deplane and follow the signs to Baggage Claim.

After collecting luggage, if you have not received a text with your driver name & cell number or haven't received a call from the driver, please call our ExecuCar representative at: **480-403-5028 or 1-800-410-4444**.

Please give agent your name and/or confirmation number. (If you are riding with other passengers, please wait until everyone has collected their luggage and are ready to walk out together before the one designated passenger calls in.)

After calling, (Driver will tell you which door number to exit). Cross over to the middle island. The driver will meet you at the “***courtesy and prearranged***” designated area of the outer curb.

SuperShuttle Arrival Instructions:

Find Us at the Airport

Upon arrival, follow the signs to the baggage claim and collect your luggage. Follow the instructions below for your respective terminal and present your confirmation number to the curbside representative (CSR) for further assistance. The CSR are available 7 AM to 11 PM, daily. After hours, please call (480) 403-5021 for further assistance.

Terminal 2: Exit Door #8, at the east end of the terminal past baggage claim, and continue east to the middle island/median. (During the summer months, you'll find the CSR inside of door 8)

Terminal 3: Exit via Door #8 (South Curb) and cross the street. The CSR will be waiting near a sign that reads Van Service.

Terminal 4: Check in with our CSR at the SuperShuttle customer service desk located by door 8 INSIDE baggage claim (near carousel 2)

If you are riding with other passengers from your group, The CSR will not call the van up until all passengers have checked in. Passengers should check in promptly, so not to keep other passengers in your group waiting!



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DEPARTURES PROCEDURES:

ExecuCar and SuperShuttle vehicles will post up at the main hotel entrance. 5 minutes prior to your scheduled pick up time. ExecuCar departure pickups are booked two (2) hours prior to the flight departure time, unless requested otherwise. SuperShuttle Shared ride has a 15 minute pick up window which is posted on the reservation confirmation.

CANCELLATION POLICY:

We understand your travel plans may change. With that in mind, ExecuCar has a very simple cancellation policy: regardless of whether you made your reservation online or via our 800 number, just give us a two-hour notice prior to your scheduled pickup time for sedans and SUVs reservations and we will give you a full refund. For 10 passenger Van or Sprinter we need a 24-hour notice. Please call **602-232-4600**

WAIT TIME POLICY:

Wait Fees are incurred when the customer is unable to meet the driver at the pre-arranged scheduled time and the vehicle's operator must wait for more than 10 minutes to provide service. Wait fees are charged at the vehicle operator's discretion.

OVERSIZED AND EXTRA LUGGAGE POLICY:

Our luggage policy closely follows that of airlines. For each passenger, two checked bags (e.g. suitcase, duffel bag) and two carry-on items (e.g. diaper bag, laptop case, backpack, or purse) ride free!

Extra fees may apply, outside of those listed.

SuperShuttle Dispatch 480-403-5045
ExecuCar Dispatch 480-403-5028